1. Your KONE Care® Service Repair Proposal

Equip No.	Equip ID	Equip Address

	Description	Quantity	Total price excl VAT
Equipment:			
1	Engineer to attend site and carry out the works listed below to complete an oil change on the service lift. Oil Replacement Oil Volume - (Cylinder, Hose & Tank) Oil Type - 46 Grade HVI -Drain down all oil from the cylinder to the power unit (unless it is a bore-hole design) -Pump out the oil into sealed, labelled containers for approved disposal -Use compressed air to force oil back from the cylinder to the tank (quiet 57 dB air compressor) -Clean the power unit thoroughly using lint-free cloths -Clean the pump mouth strainer -Pour in new hydraulic oil to the optimum level -Clean system filters -Purge and bleed air from the hydraulic system -Set the control valve for new oil conditions -Test the operation of the lift -Return the lift to service	1	£7,410.00

Terms and Conditions
A copy of our Terms and Conditions are available at:
https://www.kone.co.uk/Images/GB_T_C_repairs-services_tcm45-141228.pdf

Full payment is required within 30 days of issue of invoice following completion of works.
Our quotation is open for acceptance for a period of 14 days from the issue date of this proposal.Full payment is required within 30 days of issue of invoice following completion of works. We draw your attention to sections 4 and 9 of our general terms and conditions which set out the limitations of liability that are applicable. All tenders are subject to the KONE general terms and conditions of repair. Any purchase order provided by or on behalf of the Customer is for administrative purposes only. Finally, our proposal constitutes an offer and the Customer instruction to commence works is acceptance of the proposal and associated terms and conditions, whether or not the Customer or their representatives sign this proposal. Where works are instructed and subsequently cancelled there will be a charge for materials and administrative and wasted time chargea-ble at 25% of the total Price above.
Our quotation is open for acceptance for a period of 14 days from the issue date of this proposal.
The only exception to the above paragraph is where KONE and the Customer have a pre-Agreed and executed contract between them for maintenance services; in which case the terms of that maintenance agreement shall apply to repairs except where ex-pressly stated not to.

Delivery
Completion of works may be subject to a site survey. Any works requiring further investigation, or that are found not to be possible within the scope of this offer may be subject to an additional quotation.
Subject to availability of materials.
You will be contacted by the repairs department to schedule a suitable commencement date for these works.